

**Callback from company Heidemann Handelsges. mbH**

**Article no. 70618 Export-Model**

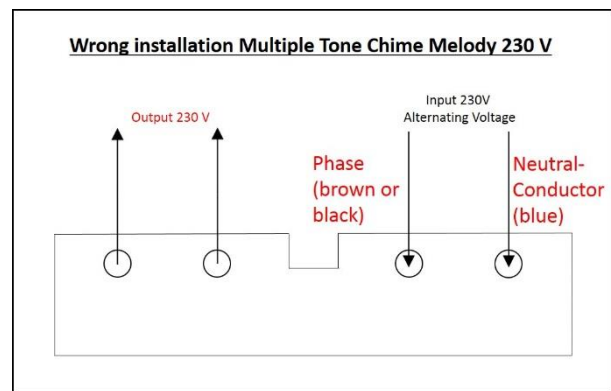
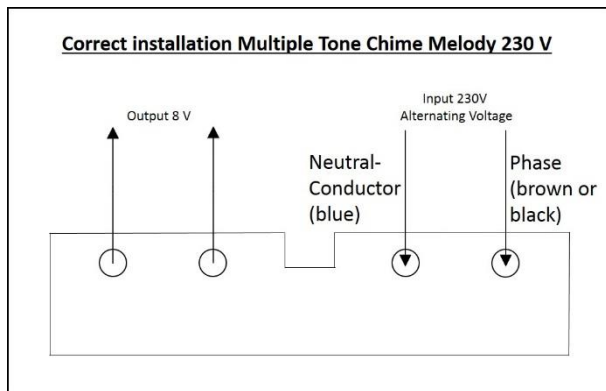
**Multiple Tone Chime Melody 230 V (EAN 4011150706182)**



At the above named article, it is determined that in case of a wrong installation there is a thread of an electric shock.

This thread can occur if one gets the wires (Phase = brown or black wire and Neutral conductor = blue wire) crossed at the chime while using a bell push out of metal as well as being earthed (touching an earthed object, a metal door for instance) all at the same time.

Since there is no explicit labeling on which connectors the phase and the neutral conductor have to be installed, it might happen that one gets the wires crossed.



Preventive, Heidemann Handelsges. mbH asks all end-customers, that have purchased the product, to uninstall it from the electric circuit.

The above named product can be exchanged into the superior product Two Tone Chime Wave 230 V (EAN No. 4011150700098), that has an integrated transformer.

To arrange the exchange of the product, end-customers are asked to contact our exchange service team via the Freecall no. 00800/21548120 (within Germany and from Austria) or via email ([rueckholservice@heidemann-handel.de](mailto:rueckholservice@heidemann-handel.de)) directly.

We apologize for the trouble caused.